

# PAPEROCK

## CARE & MAINTENANCE FOR PAPEROCK TACTILE

Paperock TACTILE is a building material consisting of a ply substrate with a High Pressure Laminate (HPL) top. The HPL top is made with Nano technology, creating a finger print and bacteria resistant surface with many other great properties.

The HPL is made of FSC certified paper and phenolic resin.

Paperock TACTILE can be cleaned easily using the methods explained below:

### CLEANING INSTRUCTIONS

- To ensure that you get the best long-term performance and enjoyment from your Paperock TACTILE surface, please follow the cleaning recommendations provided in this document.
- We strongly recommend cleaning the Paperock TACTILE surface immediately after soiling by wiping with a damp cloth, or with the recommended cleaning agents and accessories.

### STAIN REMOVAL

- To remove stains caused by common liquids and substances such as coffee, tea, mustard, ketchup, oil/fat, balsamic vinegar, lemonade, butter, wine, pencil, shoe polish, and dirty water, we recommend the use of clean water, a damp cloth, common dish washing liquid and a melamine dirt eraser sponge.
- These are commonly available in most major grocery or hardware stores. Please check the label of the sponge to confirm that it is a **melamine sponge** and not a common household sponge.

### CLEANING AGENTS

Please see our list of recommended cleaning agents for your Paperock TACTILE surfaces:

#### RECOMMENDED

- Common dish washing liquids
- Clean water
- Melamine dirt eraser sponge (Magic Eraser)
- Soft micro-fiber cloth.
- Soft terry toweling cloth

#### NOT RECOMMENDED

**Please avoid using any of these**

- Abrasive cleaning materials and accessories such as steel wool, stainless steel scrubbing pads, and sponges with an abrasive surface such as Scotch Brite.
- Abrasive creamy cleaners and cleaning powders.
- Pointed or sharp objects such as blades, knives and scrapers.
- Strong concentrated acids / alkali.

Using any of these items are not recommended as they will cause irreversible damage to your Paperock TACTILE surface and its properties!

## TOUGH HARD TO REMOVE STAINS

In cases where the stain already dried, please place a wet cloth soaked with some dish washing liquid on the affected area (allow about 1-2 minutes to soak, for coarse residues leave a little longer).

Remove the dissolved residues by wiping with a wet cloth. If the residues can't be completely removed with the help of a wet cloth, please use a wet **melamine dirt eraser sponge** with some washing-up liquid.

**For tougher hard to remove stains**, such as pen, inks, markers, permanent markers, lipstick, graffiti spray, we recommend the use of methylated spirits or acetone (= nail varnish remover), a paper towel and a melamine dirt eraser sponge.

**For set-in or dried stains**, place the paper towel soaked with some nail varnish remover / acetone or methylated spirits on the affected area (for about 1-2 minutes, for coarse residues leave a little longer).

Remove the loosened remains by wiping with a paper towel and then wipe with a melamine dirt eraser sponge to remove any residues.

**For dried blood**, moisten the affected area with a little laundry detergent powder and some water for 5 minutes (if necessary longer) and then remove the residue with a melamine dirt eraser sponge.

**Water marks / chalky deposits** are easily removed with some citric acid or vinegar (leave about 5 minutes, if necessary longer). Wipe the stain the melamine dirt eraser sponge to remove the stain.

**Following these recommended cleaning instructions will ensure that you enjoy your Paperock TACTILE for many years to come.**